

About Your Recovery Process

**Get your free server
evaluation report with**



When data is lost, discover what is recoverable quickly, easily and without commitment.

FREE PHONE CONSULTATION

Our Data Recovery Consultants will:

- Assess your data loss to determine the best, most cost-effective solution and pricing options
- Provide a data recovery service method and service level options
- Advise on next steps to take

FREE IN-LAB AND REMOTE MEDIA EVALUATION

Our Data Recovery Evaluation Team will:

- Provide an expert inspection of your media or system within, on an average, 24 hours of the media arriving at our labs, or connected for our Remote Data Recovery service
- Create a free analysis report detailing the specifics of your data recovery case
- Propose recovery options with a fixed pricing quotation

DATA RECOVERY PROCESS OPTIONS

IN LAB

Our Data Recovery Expert Engineers will:

- Provide a detailed file listing prior to recovery for your approval
- Overcome the physical problems with your media in order to image the raw data
- Rebuild the RAID and file structures from the images and complete the diagnosis

REMOTE (RDR)

Our Data Recovery Expert Engineers will:

- Provide a detailed file listing prior to recovery for your approval
- Assess the logical structures
- Overcome the logical issues and complete the diagnosis

DATA RETURN

Our Post-Recovery Team will:

- Return your data on an encrypted USB drive / extract the data to your preferred location (RDR)
- Ship the data via next day courier
- Liaise with you to ensure your data is successfully restored

Below is an extensive list of technologies that our engineers can service for data recovery. In addition to offering data recovery services on these listed items, our in-house Custom Solutions group has the expertise to develop customised recovery tools and methods for less commonly used and/or proprietary systems and databases.

STORAGE MANUFACTURERS

- 3PAR®
- Compellent
- DataCore™
- Dell®
- Drobo™
- EMC®
- Equallogic®
- Hitachi® (HDS)
- HP®
- IBM®
- Infotrend®
- Intel®
- Isilon®
- NetApp™
- NexSAN®
- Oracle®/Sun®

DATA ENCRYPTION TYPES

- CheckPoint™ (Pointsec™)
- McAfee EndPoint Encryption (Safeboot™)
- BitLocker™
- Sophos SafeGuard Easy™
- PC Guardian™
- Credent® Mobile
- Symantec™ PGP
- Windows EFS
- TrueCrypt™

OPERATING SYSTEMS

- BSD
- HP® UX
- IBM® AIX®
- Linux®
- Macintosh®
- Microsoft® Windows®
- NetWare®
- Sun® Solaris™
- UNIX™
- VAX / VMS
- VMware®
- Microsoft® Hyper-V™
- Citrix® XenServer®

TAPE MEDIA

- LTO (all capacities)
- QIC / ¼"
- Mini-QIC / Travan
- 8mm
- 4mm DAT, DDS, DDS2, DDS3, DDS4
- CommVault®
- DLT (all formats)
- AIT, AIT2, AIT3
- 3480/3490/3490E

DATABASES

- FileMaker®
- Interbase®
- Lotus® Notes
- Microsoft® Exchange
- Microsoft® SharePoint®
- Microsoft® SQL
- Oracle®
- Paradox®
- Sybase®
- Visual FoxPro DBF

- Ditto
- DEC TK
- 9-Track
- SuperDLT
- StorageTek® 9840, 9940 series
- ADR
- VXA
- Exabyte 8mm 8200/9500/9700,
- Mammoth, M2 tape series

OUR INDUSTRY PARTNERSHIPS



EMC²



vmware®

ORACLE®

Microsoft
CERTIFIED
Partner

CONTACT

For more information, call or visit us online:
+44 (0)20 3627 2118 | krollontrack.co.uk
+353 (0)1 960 9265 | ontrackdatarecovery.ie

 Kroll Ontrack®